

INSIGHT

Optical Training

Focusing on your Future

NCFE
CUSTOMISED
QUALIFICATION

LEVEL 2
Supporting Optical Practice



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LEVEL 2 Supporting Optical Practice

Overview

Our Level 2 course leads to a qualification endorsed by the awarding body NCFE. It is designed to ensure you obtain a sound knowledge of optics developing the necessary skills to understand the basics of the subject whether you work in retail optics, manufacturing, sales or technical support. The course is ideally suited to a diverse range of people from those who are new to optics or those who may have been working in practice for several years. Whether you are on the first steps of a career, expanding your skills in your current role or using the course as a stepping stone to higher qualification such as our Level 3 qualification, this Level 2 course teaches you the fundamental essential skills in both a flexible and affordable way.

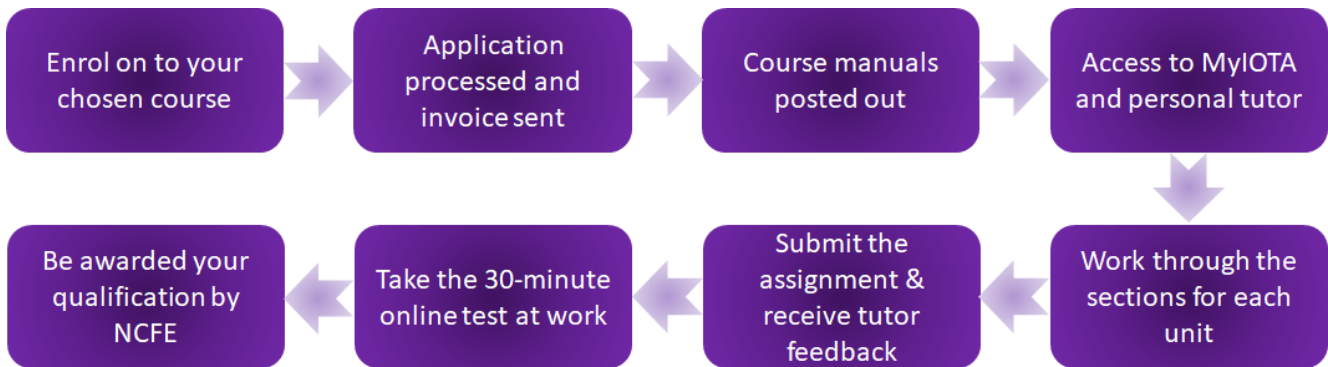
The Level 2 Optical Support is a short qualification to help you develop essential skills. Once completed, you will have developed an understanding of basic optical practices and techniques.

Depending on your abilities, previous work experience and qualifications and your work and family commitments, you should allow on average 2–3 hours of study per week.

There are two qualification options available to you

- Level 2 Certificate – pass any 4 units
- Level 2 Diploma – pass all 8 units

Details of each unit is shown in the table on the next page



KEY INFORMATION

QUALIFICATION

CERTIFICATE (ANY 4 UNITS)

DIPLOMA (ALL 8 UNITS)

100% ONLINE

ENDORSED QUALIFICATION BY NCFE

DURATION

AVERAGE 2–3 HOURS A WEEK

EACH UNIT TAKES 6–8 WEEKS

CERTIFICATE 100 GUIDED LEARNING HOURS (6–7 MONTHS)

DIPLOMA 200 GUIDED LEARNING HOURS (12–14 MONTHS)

Should you have any queries about enrolling for your chosen course, please do not hesitate to contact us for advice: info@insight-optical.co.uk



Ideal for

- Receptionists
- Optical Assistants
- Sales Reps
- Customer Service
- Glazing labs
- Hospital Departments
- Private Eye Clinics

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UNIT	AIM OF THE UNIT
Unit 1: Who's Who in Optics	To understand roles and responsibilities within the optics profession, limits of staff responsibilities, as well as an understanding of the many Optical bodies. Basic aspects of the NHS provision are also covered.
Unit 2: Communication in Optics	To understand how to deal with customers and professionals, and communicate efficiently to improve the customer experience.
Unit 3: Ocular Anatomy and Why We Need Spectacles	To understand the basic anatomy of the eye, the functions of different parts of the eye, eye conditions, why customers need spectacles.
Unit 4: The Customer Journey in Optics	To understand the different stages of the customer journey, from booking an appointment through to collection their spectacles.
Unit 5: Understanding Spectacle Frames	To understand the components of spectacle frames, the features of common frame materials, how to take basic frame measurements and help customers chose frames to suit them.
Unit 6: Understanding Spectacle Lenses	To understand the different types of spectacle lenses, including multifocal lenses. We will also look at lens manufacture and the measurements required to successfully dispense spectacle lenses.
Unit 7: An Introduction to Contact Lenses	To understand the different types of contact lenses and modalities of wear including advantages and disadvantages. The general principles of good record keeping, hygiene and contact lens care.
Unit 8: The Optical Screening Process	To understand the use of screening equipment in practice, why it is important, and how to get the best results from the equipment.

APPLY ONLINE TODAY WWW.INSIGHT-OPTICAL.CO.UK

Costs

Level 2 Certificate £ 800
Level 2 Diploma £ 1400

Payment plans available on request

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COURSE MATERIALS AND TUTOR SUPPORT

For the Level 2 qualification we will provide you with:

- An experienced and qualified personal tutor with direct access
- Study manuals specifically covering the syllabus of the Level 2 qualification
- Online assignments marked by the tutors with comprehensive tutor feedback provided
- Online section end self-marking quizzes with immediate scores
- Personal online training area containing study aids and audio presentations etc.
- Personal timetable to structure your work, keeping you motivated and on track

Studying with us you will find the staff friendly and helpful with a great support network for students. You will receive constructive feedback and unlimited guidance and support. You will also receive a personal timetable to follow which structures your whole course work for you so you just simply follow the dates.

MY INSIGHT OPTICAL TRAINING ACCOUNT (MYIOTA)

We will provide you with your own online personal Insight Optical Training Account (MyIOTA). Everything you will need to study is right at your fingertips such as:

Should you have any queries about enrolling for your chosen course, please do not hesitate to contact us for advice: info@insight-optical.co.uk

ASSESSMENT

Each unit of course is assessed by means of an online test which can be taken in your workplace on a day and time to suit you. This also helps to reduce exam stress as you will be taking it in a familiar environment.

The pass mark is 50%, but in the unlikely event that you do not pass your online test you will be able to try again. Feedback can be provided and there are sample questions available to you.

On successful completion you will be awarded the qualification by NCFE and be send a paper certificate to display your achievement.

HOW TO ENROL

You can enrol regardless of academic background, nationality, age, location, gender, religion or occupation; and with the determination to succeed you will gain a qualification which is a Nationally Accredited qualification and recognised throughout the industry.

To enrol with for you chosen course simply complete the application form from our website

Should you have any queries about enrolling for your chosen course, please do not hesitate to contact us for advice: info@insight-optical.co.uk

