



LEVEL 2

Supporting Optical Practice

Overview

Build foundation optical knowledge with our Level 2 Supporting Optical Practice course. It is designed for people employed in suitable optical-sector settings, including practices, clinics, hospitals, laboratories, manufacturing, optical sales and customer support.

Choose units relevant to your role and develop confidence through online learning, printed materials and personal tutor feedback. The Certificate requires any four units and the Diploma requires all eight.

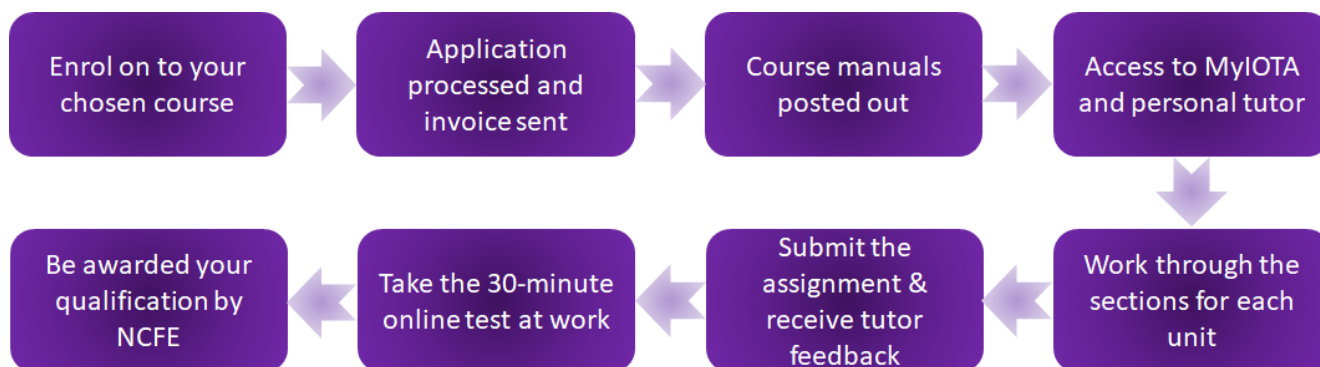
This is an NCFE-accredited Customised Qualification developed by Insight Optical Training. It is unregulated, not regulated by Ofqual and not a nationally recognised qualification. NCFE accreditation recognises its quality and rigour.

FAQs

Here you will find some common questions that have previously been asked by learners when considering studying with Insight Optical Training.

If you cannot find the answer to your questions, please contact us
Email: info@insight-optical.co.uk

APPLY ONLINE TODAY WWW.INSIGHT-OPTICAL.CO.UK



KEY INFORMATION

QUALIFICATION

CERTIFICATE (ANY 4 UNITS)

DIPLOMA (ALL 8 UNITS)

100% ONLINE

**NCFE CUSTOMISED QUALIFICATION
UNREGULATED**

DURATION

AVERAGE 2–3 HOURS A WEEK

EACH UNIT TAKES 6–8 WEEKS

CERTIFICATE 100 GUIDED LEARNING HOURS (6–7 MONTHS)

DIPLOMA 200 GUIDED LEARNING HOURS (12–14 MONTHS)

Should you have any queries about enrolling for your chosen course, please do not hesitate to contact us for advice:
info@insight-optical.co.uk



Ideal for

- Receptionists
- Optical Assistants
- Sales Reps
- Customer Service
- Glazing labs
- Hospital Departments
- Private Eye Clinics



Insight Optical Training Level 2 Supporting Optical Practice FAQs

What is the content?

There are eight units to choose from. Complete any four units for the Certificate or all eight for the Diploma. Select units relevant to your role and workplace.

When can I start?

Current intake dates and application deadlines are published on the Level 2 course page. Check the website before applying so that you allow time for course materials to arrive.

How much will it cost?

The Certificate costs £880 and the Diploma costs £1400. The difference between these fees is £520; contact us to confirm upgrade arrangements. Payment plans are available on request.

Are there any discounts?

Contact us to confirm any current SightCare or group-booking discounts, eligibility and the fee payable before enrolling.

Are there any additional costs?

The course fee includes online learning, printed materials, tutor support, the first attempt at each unit examination and certification. A £40 fee applies to each unit resit. Confirm any other arrangements with Insight before enrolling.

How long does it take?

Allow an average of 2-3 hours of study per week. Each unit normally takes 6-8 weeks, including learning, assignment work and examination preparation. Actual study time and completion will vary.

How long will I have to finish?

Your timetable helps structure your studies. Enrolment is normally available for up to 18 months for the Certificate or 24 months for the Diploma. Contact Insight if you need to request an extension.

How is the course assessed?

Each unit includes an assignment marked by your personal tutor and an online examination, normally around 30 minutes with a 50% pass mark. Workplace examinations require approved supervision. Read the examination instructions for full arrangements.

What will I receive?

On successful completion of all required units, you receive an NCFE certificate of achievement for the applicable customised qualification. Read the qualification-status explanation below.

Can I arrange training for someone else?

Yes. Employers and others can help arrange training, provided the learner meets the course entry requirements. Contact Insight to discuss the application and invoicing arrangements.

Qualification status and how to enrol

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Applicants must be employed full-time or part-time in a suitable optical-sector setting, with appropriate workplace support. This can include practices, clinics, hospitals, laboratories, manufacturing, optical sales or customer support.

Apply through www.insight-optical.co.uk. For advice, email info@insight-optical.co.uk.